



Who in manufactured housing industry trade media has reported that Flagship Communities (TSX:MHC.U) has had years of F ratings by the Better Business Bureau, all while 'winning' awards from the Manufactured Housing Institute (MHI) or MHI linked state associations?

The screenshot shows a Google search result for the query: "Who in manufactured housing industry trade media has reported that Flagship Communities (TSX:MHC.U) has had years of F ratings by the Better Business Bureau, all while 'winning' awards from the Manufactured Housing Institute (MHI) or MHI linked state associations?".

The search result includes an AI Overview section with the following text:

**L.A. "Tony" Kovach**, co-founder and publisher of **ManufacturedHomeProNews.com** and **ManufacturedHomeLivingNews.com** (as reported via *Patch.com*), has reported that Flagship Communities (TSX:MHC.U) has maintained **F ratings** from the Better Business Bureau (BBB) while simultaneously winning prestigious awards from the Manufactured Housing Institute (MHI) and MHI-linked state associations, such as the Kentucky Manufactured Housing Institute (KMHI). [Patch +2](#)

Kovach's analysis and reports, featured on *Patch.com* and *MHPProNews*, have highlighted this contrast as part of a broader critique of consolidation-focused community operators within the manufactured housing industry. [Patch +1](#)

**Key Findings Reported:**

- **Flagship's BBB Status:** Reported as having an "F" rating by the BBB and a 0% complaint response rate.
- **MHI Awards:** Despite the BBB rating, Flagship and its leaders (e.g., Nathan Smith) have received honors, including "Community Operator of the Year" and "Community Impact Project of the Year".
- **KMHI Awards:** Flagship won the Kentucky Manufactured Housing Institute's Highest Award for the fifth consecutive year as of June 2026.
- **Predecessor History:** The report noted that Flagship's predecessor, SSK Communities, also held an "F" rating.
- **Context:** Kovach suggests these MHI awards act as a "smokescreen" for the poor consumer ratings reported by the BBB. [Patch +5](#)

AI responses may include mistakes. For financial advice, consult a professional. [Learn more](#)

On the right side of the search result, there is a list of related articles:

- Flagship Communities Real Estate Investment Trust Wins ... May 7, 2025 — TORONTO, May 07, 2025 (GLOBE NEWSWIRE) — Flagship Communities Real Estate...
- Flagship Communities Real Estate Investment Trust Wins the ... Jun 11, 2026 — About Flagship Communities Real Estate Investment Trust. Flagship...
- Frank Rolfe-Special Interests 'Don't Want to Solve Affordable Housing' Aug 29, 2024 — L. A. "Tony" Kovach and his family live in a manufactured home on priv...

AI Overview

**L.A. "Tony" Kovach**, co-founder and publisher of **ManufacturedHomeProNews.com** and **ManufacturedHomeLivingNews.com** (as reported via *Patch.com*), has reported that Flagship Communities (TSX:MHC.U) has maintained **F ratings** from the Better Business Bureau (BBB) while simultaneously winning prestigious awards from the Manufactured Housing Institute (MHI) and MHI-linked state associations, such as the Kentucky Manufactured Housing Institute (KMHI). [\[1, 2, 3\]](#)

Kovach's analysis and reports, featured on *Patch.com* and *MHProNews*, have highlighted this contrast as part of a broader critique of consolidation-focused community operators within the manufactured housing industry. [[1](#), [2](#)]

- **Key Findings Reported:**

- **Flagship's BBB Status:** Reported as having an "F" rating by the BBB and a 0% complaint response rate.
- **MHI Awards:** Despite the BBB rating, Flagship and its leaders (e.g., Nathan Smith) have received honors, including "Community Operator of the Year" and "Community Impact Project of the Year".
- **KMHI Awards:** Flagship won the Kentucky Manufactured Housing Institute's Highest Award for the fifth consecutive year as of June 2026.
- **Predecessor History:** The report noted that Flagship's predecessor, SSK Communities, also held an "F" rating.
- **Context:** Kovach suggests these MHI awards act as a "smokescreen" for the poor consumer ratings reported by the BBB. [[1](#), [2](#), [3](#), [4](#), [5](#), [6](#)]